Plymouth Motor Club Limited

Registered in England and Wales · Company number 01368913

Registered office: C/O Sheppards, 22 The Square, The Millfields, Plymouth, PL1 3JX

Privacy policy

Website wording reviewed: 3 November 2026

Who we are and how to contact us

Plymouth Motor Club Ltd is the controller of personal information used for club membership, activities, competitions and the club website. This notice explains what information is used, why it is needed and the choices and rights available to you under UK data protection law.

Our address is Plymouth Motor Club Ltd, C/O Sheppards, 22 The Square, The Millfields, Plymouth, PL1 3JX. Contact the club's privacy and data contact at dataofficer@plymouthmotorclub.co.uk. For general enquiries, use Contact.

Information we collect

We collect information you provide through membership applications and renewals, event entries, marshal and volunteer registrations, enquiries and other club correspondence. Forms may be online or on paper.

Depending on the activity, this may include your name, address, telephone number, email address, date of birth, membership or competition licence details, vehicle details, event preferences, availability and information relevant to your entry or request. Only provide information relevant to the purpose of the form.

We may also receive information from a parent or guardian, another person completing an entry, an event organiser, Motorsport UK or another club where it is relevant to administering an activity. If you give us someone else's details, including an emergency contact, please make them aware of this notice.

The website and its service providers may process technical information such as IP address, browser information, security logs, account activity and privacy choices. Read our cookie policy for

information about website technologies.

Complaints and conduct matters

We may receive information from a complainant, the person concerned, witnesses, club officials or Motorsport UK when dealing with a complaint or conduct matter. Relevant records may include correspondence, supporting evidence, investigation notes, decisions and appeals. We use this information to assess and respond to the matter, apply the club's established procedures and keep an appropriate record. Access and disclosure are limited to what is needed for the matter and any applicable legal or regulatory requirements.

How we use information and our lawful bases

Membership and event administration: we use the information needed to process an application, administer or renew membership, provide member benefits and manage event entries. This is necessary to take steps at your request before entering a contract, or to fulfil our contract with you.

Club administration, enquiries and security: we use relevant information to answer messages, coordinate marshals and volunteers, run club activities, protect accounts and maintain appropriate club records. These activities may rely on our legitimate interests in running the club safely and effectively, balanced against your rights.

Legal and regulatory requirements: we use or disclose information where necessary to meet an applicable legal obligation. Event rules and notices explain relevant competition requirements.

Optional communications and website services: where we rely on consent, we ask for a clear choice. Marketing emails are sent only where you have agreed to receive them. You can withdraw consent at any time without affecting the lawfulness of earlier use.

We may request emergency contact or next-of-kin information for event safety. It is used for that purpose and in an emergency, rather than for marketing. If additional sensitive information is needed, it requires a clear purpose and the appropriate legal conditions.

Membership, entries and published results

MemberMojo supports the club's membership application, renewal and membership administration processes. MemberMojo handles information for the club as described in its privacy policy. Membership enquiries should be directed to the club.

For competitions, relevant competitor and vehicle information may appear in entry lists, programmes, reports and results. These may be publicly accessible and retained as part of the sporting record. An event's regulations or entry information may explain further publication requirements.

Information requested as necessary to administer membership or an entry may be required to provide that service. Where information is optional, the form or request should make that clear.

Membership communications

We use relevant contact details to send information needed to administer membership and club activities, including applicable notices and changes to the Membership Rules. Spotlamp is a club membership benefit and may be distributed through MemberMojo. Promotional messages are handled separately in accordance with applicable marketing requirements and your choices. A message's purpose and content determine whether it is marketing; being sent to members does not automatically make it an administrative message.

Website accounts, forms and payments

Website accounts are used to provide authorised account and website functions. Account information and activity are used to administer access and help protect the service. Committee information intended for public display is separate from whether a person has a website login.

WPForms is used for website enquiries, registrations and entry forms. The club uses the information submitted to respond to the enquiry or administer the relevant activity. Submission messages may be handled through the club's website and email systems.

Where Stripe card fields are used, card details are handled by Stripe. The club receives relevant payment information, such as the amount, status and transaction reference, rather than the full card number. See Stripe's privacy policy. The payment forms on this review website are in test mode; do not enter genuine card details.

Public committee information

We publish selected committee and officer information so that members and visitors can understand club responsibilities and contact the appropriate person. This may include a person's name, role, portrait and contact details selected for public display. Public committee information is managed separately from private website account information. Contact the club if published details need correcting or you have a concern about their publication.

Who information may be shared with

Where necessary for the relevant purpose, information may be shared with authorised club officers and event officials, Motorsport UK, other registered clubs or organisers, medical personnel in an emergency, or a recipient required by law.

Service providers may process information to provide membership administration, website hosting, email, payments, document production and other agreed club services. Current website services include MemberMojo, Stripe, WordPress/WPForms and Real Cookie Banner. Optional Google Fonts and YouTube services are described in the cookie policy.

We do not sell your personal information. Following an external link or using an external application may involve a separate provider's own privacy arrangements.

Overseas processing and security

The club is based in the UK, but this does not mean every service processes information only in the UK. Some external providers, including Google/YouTube and Stripe, may process information outside the UK, including in the United States.

UK data protection rules require an appropriate basis for a restricted international transfer. The mechanism depends on the provider, recipient and processing involved; it may involve UK adequacy arrangements or appropriate contractual safeguards. Contact dataofficer@plymouthmotorclub.co.uk for information about the arrangements relevant to your information and how to obtain details of any applicable safeguards. Provider privacy notices also explain their transfer practices.

We use appropriate access and security measures to protect personal information. Access is limited to people who need it for the relevant task. No website or transmission method can guarantee absolute security.

How long information is kept

Information should be kept only for as long as it is needed for the purpose for which it was collected, including any applicable legal, accounting, insurance or regulatory requirements. The appropriate period depends on the record and the activity.

Relevant factors include whether membership or an event matter remains active, whether an enquiry or complaint has been resolved, whether a record is needed to establish or defend a claim, and whether a published result or club record has continuing sporting or heritage value. Historical results and reports may be retained as a lasting record; this does not mean every contact detail or form submission should be kept indefinitely.

Contact the club’s privacy and data contact if you would like to know the retention arrangements for a particular record.

Children and young people

For club membership and activities involving people under 18, parent or guardian information or authorisation may also be required. The relevant membership or event process explains those requirements.

Separately, UK rules on a child’s own consent for certain online services use an age of 13 where that rule applies. If you are under 13, ask a parent or guardian to help with optional privacy choices. You can browse with optional website services switched off. The banner does not itself verify age or parental authorisation.

Your rights and choices

Depending on the circumstances and lawful basis, you may ask to access your personal information, correct inaccurate information, have information erased, restrict its use or receive information in a portable form. You may also object to processing based on legitimate interests.

You can object to direct marketing at any time. Where processing relies on consent, you can withdraw it at any time. Use the website’s Privacy Settings or Revoke Consents controls for optional website services, and contact the club for other consent choices.

These rights are not absolute. Some information may need to be retained to meet a legal requirement or establish or defend a claim. If information is necessary for membership or an event service, removing it may affect our ability to provide that service. We will explain any relevant limits when responding to a request.

Send privacy requests to dataofficer@plymouthmotorclub.co.uk. We may need to confirm your identity before releasing or changing personal information.

Complaints and changes to this notice

Please contact us if you have a concern about how your information is used. You also have the right to complain to the Information Commissioner’s Office (ICO).

We will update this notice when the website or club’s information-handling arrangements change. Significant changes will be brought to people’s attention where required. Website wording reviewed: 3 November 2026.

Current website copy: https://plymouthmotorclub.co.uk/club-policies/privacy-policy/

Downloaded 28 November 2026.